

COMMUNITY CAT DESEX & MICROCHIP FAQs

Version: 1.1
Updated: 2020.14.03

How do I make an appointment?

You can make an appointment by visiting www.rspcasa.org.au/desexing-program/

What do I need to know about feline parvovirus and vaccination?

Adelaide has recently experienced an increase in the prevalence of Feline Panleukopenia (or feline parvovirus). Therefore, we strongly recommend that you have your cat vaccinated prior to community cat desexing.

Feline parvovirus is extremely contagious and is life threatening to unvaccinated cats. If your cat is not vaccinated our advice is to make an appointment with your vet today to get a vaccination. Please note that it takes two weeks for a vaccination to provide protection.

For the safety of all the cats undergoing desexing, unwell animals will not be admitted to surgery. In addition, due to the higher risk, kittens 6 months and younger MUST have received a complete course of vaccinations at least two weeks prior to surgery.

How will you ensure that someone is a resident of Onkaparinga Council?

ID checks will be done when you drop your cat off for desexing to ensure that you are a resident of Onkaparinga Council.

You will be required to provide photo ID as well as proof of address on admission (eg driver's license, rates/utility bills, lease agreement, bank statement).

I don't want my details on the microchip, what can I do?

It is now mandatory for all cats to be microchipped. Having your details registered with your cat's microchip means you can be reunited with your cat as soon as possible if it were to go missing and was handed in to a shelter or vet clinic.

I am under 18, can I still get my cat desexed?

No. We require the owner to sign an anaesthetic consent form and feline panleukopenia the signing owner legally needs to be 18 or over.

Is there a limit of the number of cats I can book in?

No. You will however need to make an individual appointment for each animal. So as long as there is availability you can book them in.

I can't make any of the available appointments, will there be more made available?

Please check our website regularly as more appointment dates are constantly being offered. This a two year project so don't worry if you can't get your cat booked in straight away. You can add yourself to the

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waitlist on the booking page which means that you will be the first to be notified when new appointments becomes available.

What happens once I drop my cat off?

Please refer to what to expect on the day document

Can someone else drop my cat off?

No, we require the person who drops off the cat to be the guardian of the animal.

This is because you will be required to provide photo identification and verification that you live in the Onkaparinga council zone. Your details will also be added to the microchip registration.

What happens if I can't make the designated pick up time?

If you are unable to collect your cat before 5pm on the day of surgery then a \$24 boarding fee will be incurred each night.

Can someone else pick my cat up for me?

Whilst we prefer you to pick up your cat after surgery, you may nominate someone else to pick up your cat after surgery. You must nominate this person during your intake process and provide us with their name and contact details.

We will provide important post-operative instructions on pick up, so please request this information from your nominated collector.

How will you identify cats if they aren't yet microchipped?

Every cat will receive a temporary tag at the start of the day to aid with identification on the day.

What happens if there is a complication with the procedure?

Complications are possible with any surgical procedure, but our veterinary team is highly trained and will make every effort to ensure the well-being of each animal. If there are complications we will discuss this with you on the day.

Can I wait at RSPCA Lonsdale Shelter for my cat to be desexed?

Unfortunately we cannot accommodate people waiting at the shelter.

What do I need to bring my cat in?

Please bring your cat in a sturdy pet carrier.

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Can I purchase a cat carrier on the day?

Yes – cardboard cat carriers will be available for purchase at \$10. Cash and EFTPOS facilities will be available.

How do I know if my cat is already desexed?

Check for a desexing tattoo in your cat's left ear.

I don't drive, can I still make an appointment?

At this stage we are unable to assist with transport so you will need to find a way to safely and securely transport your cat to the shelter.

What happens if I miss my appointment?

If you are aware in advance that you cannot make your appointment, we ask that you cancel your appointment. You can find instructions on how to do this through your booking confirmation email or reminder text message.

If you miss your appointment you will be able to book another one at a later date.